



Supply Service Center

Optimizing Performance

**Supply Service Center - Perry Point
Logistics For the Pacific Islands**

We Service the World





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Our Goal... The Perfect Order

- Has the right amount of the right products
- Is damage free
- Arrives on-time
- Arrives at the correct location
- Is filled completely on the first call
- Is entered correctly
- Is communicated via a customer-specified medium
- Has no invoicing/collection errors

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Communication is THE Key

From the SSC - Perry Point

- Order Confirmations
- Order Invoices
- Monthly Financial Status Reports
- Difficult Item Status
- Volumetrics to Ensure Order Completion
- Each Jurisdiction has Dedicated Customer Service Representative

From the Islands

- Order from Pre-defined Formulary
- Develop Comfortable Safety Stock Levels
- Routine Orders
- Prompt Payment

Collaborate on Planning, Forecasting, and Replenishment

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Formulary Development

Reasons

- Issues of Safety, Effectiveness, and overall Value
 - SSC has three pharmacists on staff to help
- Product Availability
- Cost Savings
- Supply Chain Speed

Problems with Non-Stock Items

- Sometimes Difficult to Procure
- Dating Issues
- Require Multiple Small Shipments
 - high transportation costs

We are always available to help with off formulary items.

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Satellite Warehouse

Reasons

- Gain Shipping Efficiencies
 - Negotiate favorable tenders
 - Minimize emergency shipments
- Emergency Product Availability
- Decrease Response Time
- Cost Savings (buy larger quantities)

Requirements

- Formulary
- Minimize Non-Stock Items Requirements
- Utilize SSC Information Systems
- PIHOA Endorsement is a Critical First Step

Information + Transportation = Inventory

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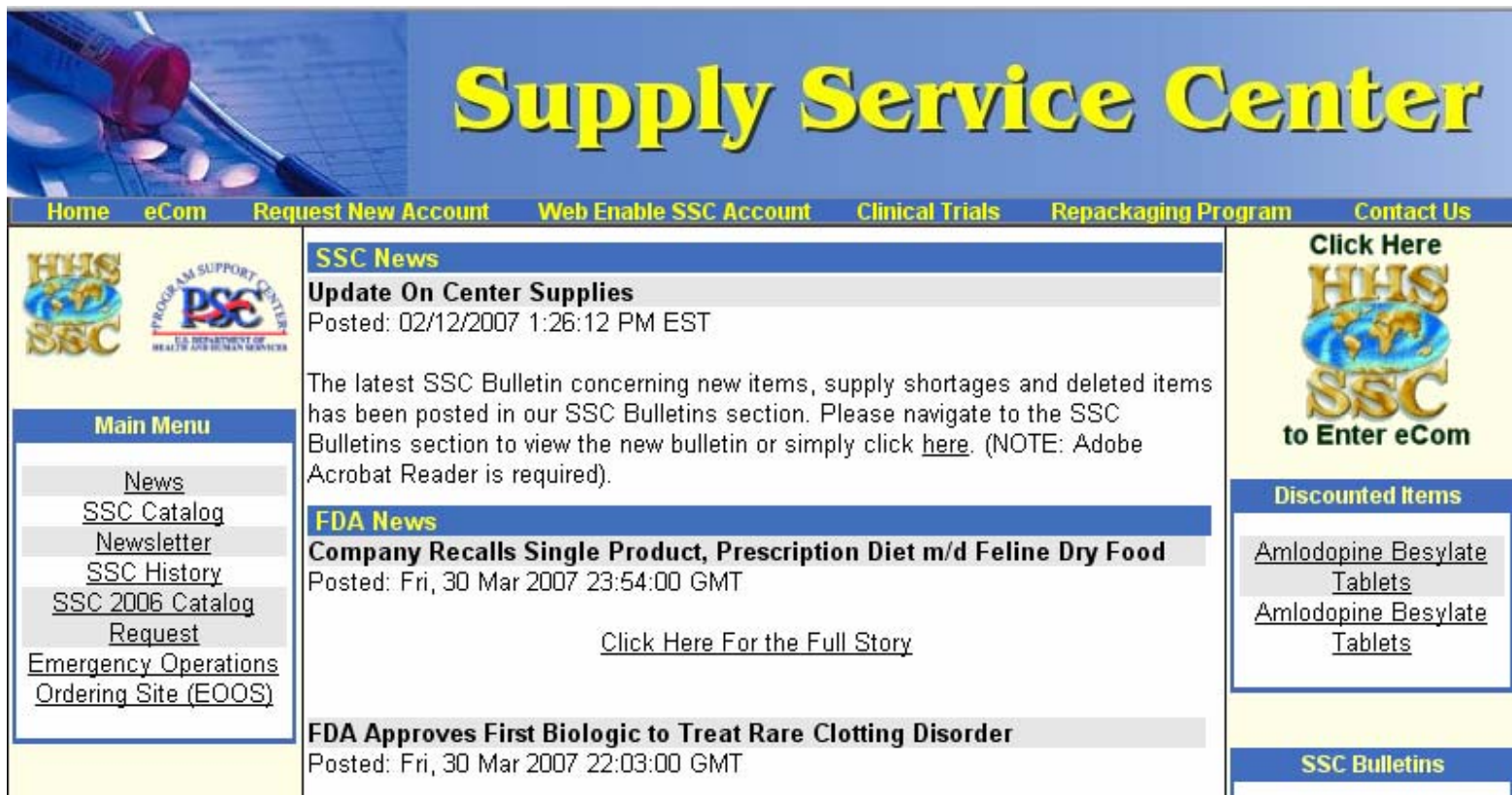




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Information Systems

SSC Perry Point Website - <http://sscweb.psc.gov>



The screenshot shows the Supply Service Center website interface. At the top, there is a navigation bar with links: Home, eCom, Request New Account, Web Enable SSC Account, Clinical Trials, Repackaging Program, and Contact Us. The main content area is divided into three columns. The left column contains a 'Main Menu' with links to News, SSC Catalog, Newsletter, SSC History, SSC 2006 Catalog, Request, Emergency Operations, and Ordering Site (EOOS). The middle column features 'SSC News' with an update on center supplies (dated 02/12/2007) and 'FDA News' with a recall notice for a feline dry food (dated Fri, 30 Mar 2007). The right column has a 'Click Here HHS SSC to Enter eCom' button, a 'Discounted Items' section listing Amlodopine Besylate Tablets, and an 'SSC Bulletins' section. The website header includes the HHS SSC logo and the title 'Supply Service Center' in large yellow text.

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Information Systems

On-line Ordering

Elite.eCom™ [Home](#) [Close](#)

Current Order ▶ Customer: Destination: DEPT OF VA AFFAIRS, PRESCOTT Total: \$0.00

[Go directly to the Order Form](#) [Last Product Search](#) in Products [Advanced](#)

Order Form

Bill To: DEPT OF VA AFFAIRS, PRESCOTT
ATTN: GENERAL WAREHOUSE
N/HWY 89,BLDG 20
99200098
PRESCOTT, AZ
US 86313

Ship To: DEPT OF VA AFFAIRS, PRESCOTT
ATTN: GENERAL WAREHOUSE
N/HWY 89,BLDG 20
99200098
PRESCOTT, AZ
US 86313

P/O#:
Ship no sooner than: (mm/dd/yy)

Comments:

Product#	Quantity	Available	Description	Price	Extension
<input type="text"/>	<input type="text"/>				
<input type="text"/>	<input type="text"/>				
<input type="text"/>	<input type="text"/>				
<input type="text"/>	<input type="text"/>				
<input type="text"/>	<input type="text"/>				

[+ add 5 more lines](#)

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Finance - A New Beginning

Outstanding Balances

- Each Jurisdiction Work on Eliminating

Working Forward

- New Accounts - New Beginning
- Monthly Financial Status Report
- Communication with the Islands





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Controlled Substances

DEA Registration Certificate is Required

- Medical Doctor
- Physician's Assistant
- Nurse Specialists

(Valid medical license recognized by the U.S. Federal Drug Enforcement Agency)

Getting Started with Registration

- <http://www.dea diversion.usdoj.gov>
- Form DEA-224

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Supply Service Center

Contact List

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